HVAC UK &

REFUSAL TO WORK ON ENVIRONMENTAL, HEALTH AND SAFETY GROUNDS

In all our health, safety and environmental policies, employees are empowered to act safely with the final sanction being:-

"If it cannot be done safely do not do it until it can be done safely"

- 1. To support this statement we must have a process in place that supports both employees and management to reach an agreed safe system of work.
- 2. If a situation arises where an employee feels they are being asked to work unsafely or create an unnecessary risk to the business the following will apply in a fair and just culture.
- 3. The employee will contact his direct line manager/supervisor and state what they are being asked to do and why it is unreasonable for them to do it.
- 4. The manager will document the call (the employee may keep a record if they so wish) and will enter into discussion on possible alternative methods of doing the work that meets the spirit of the policy.
- 5. If both sides agree to a safe system of work, this is implemented and the matter ends there.
- 6. If either side fails to agree, the full facts of the matter are placed before a Senior Manager for Carrier Rental Systems (UK) and Toshiba Carrier (UK). They will implement a safe system of work for both parties.
- 7. If this is not agreed by all concerned within Carrier Rental Systems (UK) and Toshiba Carrier (UK) the Managing Director and or a Member of the Senior Management Team will implement a a solution for both parties.
- 8. The Environmental Health and Safety Manager may be contacted for support at any stage of the process.
- 9. In the unlikely event of an irreconcilable failure to agree by both parties, the company grievance procedure will be used to bring the matter to a conclusion.

This policy statement will be reviewed annually and made available to any interested parties upon request.

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Stephen Curl

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January 2022



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